CAIV PROCESS INTEGRATION AND IMPLEMENTATION IDENTIFIED TOPICS AND ISSUES

SCEA CAIV CONFERENCE 29 October 1998

Working Group 2

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WORKING GROUP #2 OUTBRIEF

- This outbrief summarizes inputs from Working Group #2 (WG#2) speakers and members, at the 28-29 October 1998 SCEA CAIV Conference
- The outbrief is structured into seven sections, including material developed that is proposed for the following use:
 - WG#2 Participants
 - Overall (Document) Introduction
 - WG#2 Introduction
 - WG#2 CAIV Process Integration
 - WG#2 CAIV Process Implementation
 - WG#2 Case Studies
 - Miscellaneous (e.g., comments and questions)
- A less refined version of this outbrief was presented 29 October 1998 to the SCEA CAIV Conference

WORKING GROUP #2 SPEAKERS

Last Name First Name **Company** Consultant Conrow Edmund **AFMC Deskbook Support Office** *Ennis Richard Adrian Col AF SMC/MT Gomez **Lockheed Martin Missiles & Space** Haeger Kent Higdon **Dorsey LtCol** AF SMC/AXDT Jay **Emily AF Eglin AFB** Rosensteel Tom Lt Col AF SMC/MT **Boeing** Vangel Michael T.

^{*}Unable to attend conference. Presentation provided and given in WG #2 Session.

WORKING GROUP #2 PARTICIPANTS (1)

Last Name	First Name	Company
Allen	Denise	Boeing SSD
Ashcraft	Carl P.	Lockheed Martin Mission Systems
Brauer	Jean M.	AF HQ Air Mobility Command
Burns	Ann-Marie	AF ASC/ENSM
Cambra	Frank	Lockheed Martin Mission Systems
Cameron	Michael	Boeing SSD
Chou	Jeff	TRW
Conrow	Edmund	Consultant
Craig	Gary D.	Harris Intelligence Systems Center
Davis	Paul W	TRW
Dawson	Robert	Raytheon/HAC
Dodson	Edward	GRC International
Englebart	David	Boeing
Fetting	Antony M	Lockheed Martin Missiles & Space
Ford	Mary	Wright-Patterson, AFB
Fujii	Allen	TRW
Glaab	Arthur K.	Boeing
Glenn	John	TRW
Glover	John C	AF SMC/MCP
Gomez	Adrian Col	AF SMC/MT
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Higdon	Dorsey LtCol	AF SMC/AXDT
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WORKING GROUP #2 PARTICIPANTS (2)

Last Name	First Name	Company
Jay	Emily	AF Eglin AFB
Johnson	Sherri L	Lockheed Martin Missiles & Space
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Kravitz	Richard	Northrop Grumman Norden Systems
Marks	Ken	Aerojet
Montez	Mike	Hughes Space & Comm
Moran	Steve	Lockheed Martin Missiles & Space
Moser	James M.	ITT Industries, Systems Division
Nesman	Miles	Boeing - Rocketdyne Propulsion & Power
Noah	Douglas	Boeing
Roberts	Tom	Raytheon/HAC
Roof	Chuck	TRW
Rosensteel	Tom Lt Col	AF SMC/MT
Slocum	George	Lockheed Martin Vought Systems
Smoker	Roy Col.	AF SMC/FMC
Stepanek	Steve	Tecolote
Thamm	William	LMMS
Thomas	Joseph (Tom)	General Dynamics Amphibious Systems
Turner	Deanna Taki	Boeing SSD
Vangel	Michael T.	Boeing
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Vaughan	Lori	TRW
Wagman	Samuel D	Lockheed Martin Missiles & Space
Ward	Greg L.	Mainstay Software Corporation
Wettermark	Alfred B.	Lockheed Martin Tactical Aircraft Systems
Yu	Peter	TRW

OVERALL INTRODUCTION (1)

The following items are WG#2 inputs to the overall document Introduction

- Define CAIV
- Is CAIV a philosophy, process, or both?
- Why is CAIV important?
- Identify first principles for getting CAIV started on a program
- How is CAIV different than existing program philosophies and processes (e.g., life cycle focus, incentives and closer working relationships of key personnel)?
- How should CAIV be integrated with strategic planning?
- What is the motivation for industry executives to perform CAIV?

OVERALL INTRODUCTION (2)

The following items are WG#2 inputs to the overall document Introduction, continued

- What dollar magnitude program (by phase and life cycle) should CAIV be applied?
- What will CAIV cost to implement (e.g., non-recurring resources and budget)?
- What are the potential benefits of implementing CAIV (potential non-recurring and recurring cost savings and other)?

WORKING GROUP #2 INTRODUCTION (1)

The following items are partial inputs to the WG#2 Introduction

- How will CAIV implementation differ for a new start opportunity versus an existing program?
- CAIV requires sound technical and behavioral characteristics to be successful
 - Technical aspects: see Process Integration
 - Behavioral aspects: see Process Implementation
- Discussion of categories of models and tools relevant to CAIV process integration and implementation

WORKING GROUP #2 INTRODUCTION (2)

The following items are partial inputs to the WG#2 Introduction, continued

- Discussion of the types of data needed to support CAIV trades by program phases (e.g., models and databases)
- Potential differences in government versus industry data
- Include key references (actual citations located in a bibliography):
 - Government CAIV references (e.g., December 1995 Dr. Kaminski CAIV memo)
 - Other key government documentation (e.g., Defense Acquisition Deskbook)
 - Other non-commercial resources available (e.g., DSMC and web sites)

CAIV PROCESS INTEGRATION (1)

- Integration of CAIV into higher level processes
 - CAIV should be integrated with program management and systems engineering
 - Key inputs, functions and outputs between CAIV and these processes
- Integration of CAIV into same level/lower level processes
 - CAIV should be integrated with design synthesis, life cycle cost analysis, manufacturing, requirements flowdown, risk management, schedule analysis, etc.
 - Key inputs, functions and outputs between CAIV and these processes
 - Common ground rules and assumptions are needed across processes for trade studies

CAIV PROCESS INTEGRATION (2)

- CAIV objectives by program phase
 - CAIV process and how it is integrated with other processes will vary by program phase
 - Same level and lower level processes (e.g., risk management)
 - Higher level processes (e.g., program management)
- Methodologies and tools needed to support CAIV
 - Tools must be effective and objective to extent practical
 - Appropriate tools will vary by program phase due to the level of information available and its confidence
 - Accurate risk analysis, life cycle cost estimation techniques, etc.

CAIV PROCESS INTEGRATION (3)

- Metrics for use with CAIV
 - Appropriate metrics are required to evaluate progress in achieving CAIV goals
 - What information should be provided by a metric?
 - Metrics should be objective and cover required disciplines
 - What observables make sense to monitor?
 - Required metrics may vary by customer
- Frequently asked questions for CAIV integration
 - Develop a set of frequently asked questions and potential answers for integrating CAIV with other processes by program phase

CAIV IMPLEMENTATION (1)

- What organizations participate in a program's CAIV activities?
 - The acquirer, sustainer, user, prime contractor, major subcontractors, lower tier subcontractors (e.g., key suppliers) should be represented on IPTs and senior councils as appropriate
 - "Buy-in" should exist from other key stakeholders (e.g., Service and OSD)

CAIV IMPLEMENTATION (2)

- What organizational vehicles should facilitate implementation?
 - Effective IPTs, rather than historical program structures (e.g., stovepipes) with new names can help
 - Other vehicles as warranted (e.g., senior council)

CAIV IMPLEMENTATION (3)

- Organizational behavior to increase the likelihood of successfully implementing CAIV
 - Upper management support is crucial
 - Workers should consider CAIV principles as a part of their normal job functions
 - CAIV implementation will be weak or fail if inadequate management or workers motivation exists
 - CAIV should be practiced daily (not infrequently)
 - Use of CAIV information as part of the decision making process

CAIV IMPLEMENTATION (4)

- Interaction between personnel
 - Continual interaction should exist between cost, design, requirements, risk, schedule and other appropriate personnel
 - Historically, level of interaction has often been both limited and serial in nature

CAIV IMPLEMENTATION (5)

- Program phases associated with CAIV
 - CAIV is relevant across the program's life cycle
 - Trades made early in the life cycle will propagate through the production and O&S phases
 - All program phases should be included unless specifically ground ruled out by the contract

CAIV IMPLEMENTATION (6)

- CAIV implementation by program phase
 - Implementation will vary by program phase
 - How does emphasis/focus shift versus acquisition phase?
 - Develop a set of frequently asked questions and potential answers for implementing CAIV by program phase
 - How does the role of the acquirer, sustainer, user, prime contractor, major subcontractors, lower tier subcontractors (e.g., key suppliers) and other stakeholders change?

CAIV IMPLEMENTATION (7)

- Design trades
 - Trades should not be "ad hoc" or unstructured
 - A common, structured design trade process should exist to the extent possible across the program
 - A suitable format and communications channel should exist
- Metrics
 - See Integration Section

CAIV IMPLEMENTATION (8)

- CAIV documentation
 - Documentation should not be "ad hoc" or "after the fact"
 - Documentation should be readily accessible by all program members
- Sharing of cost/CAIV models between government and industry
 - Models and underlying data should be shared to the extent possible
 - The competitive environment will be a constraint on sharing information
- Level of communication and trust between participants
 - Open and honest communication should exist

CAIV IMPLEMENTATION (9)

- CAIV training
 - CAIV training is often either absent or ineffective
 - CAIV training should include process integration and implementation considerations
 - Explore available DAU, DMSC and Air Force CAIV training
- Use of CAIV generated information
 - CAIV-related information should be used by decision makers
 - Day-to-day decisions
 - Evaluating unanticipated events
 - Evaluating potential product improvements

CAIV IMPLEMENTATION (10)

- Merit and incentives associated with CAIV
 - Current merit system may not suitably incentivize and compensate government and industry for achieving implementing CAIV and achieving cost savings
 - The merit system should reward organizations and individuals for meeting C,P,S--not just performance
 - Financial and non-financial merit should be considered

CAIV IMPLEMENTATION (11)

- Merit and incentives associated with CAIV, continued
 - SPOs and their contractors should be able to keep at least some potential cost savings for use on the same program
 - How should CAIV savings be shared between government and industry and flowed down?
 - How should award fee and incentives should be flowed down within an organization (e.g., prime contractor) and between organizations (e.g., prime and subcontractors)?

CASE STUDIES

- Possible JDAM and SBIRS High case studies, plus others
- Case studies should include programs where CAIV was introduced relatively early (e.g., Concept Exploration and PD/RR) and later (EMD, production and O&S) in the acquisition cycle
 - This will provide some information on how CAIV integration, implementation and results was shaped by acquisition phase (holding all else constant)
- Develop an CAIV Flow chart for each program (if possible, because of competition sensitive constraints)
- Availability of OSD/IDA CAIV Flagship study as an input
- Interaction with current OSD/IDA CAIV study (provide inputs/receive outputs)

MISCELLANEOUS (1)

The following items are WG#2 miscellaneous comments and questions

- Working Group output will be filtered--the process is TBD
- Availability of draft outputs for review (e.g., web)
- Should document be written for Air Force or all DoD (includes review)?
- Review and approval authority of output is unknown (e.g., Air Force, tri-service)
- Keep document simple--is this possible?
- Can the Environmental Cost White Paper be used as a report/guide model

MISCELLANEOUS (2)

The following items are WG#2 miscellaneous comments and questions, continued

- Don't make CAIV a mandatory "RFP" requirement (for WG#3)
- Don't make a Cost/Performance IPT (CPIPT) mandatory (for WG#3)
 - Other, potentially better ways exist for implementing and monitoring CAIV
 - Few programs currently use an CPIPT